PRODUCT FACT SHEET (PFS): BANK & CORPORATE CHEQUES

Northern Inland Credit Union Ltd ABN 36 087 650 422 AFSL 235022 Australian credit licence 235022 Web: www.nicu.com.au Fax: 6766 5535 Tel: 02 6763 5111 Email: info@nicu.com.au Calling from overseas: +612 6763 5111 Lost/stolen cards: 02 6763 5111 Head office: 481 Peel Street Tamworth 2340 • Mail: PO Box 652 Tamworth 2340 • Branch hours: Mon/Wed/Thu/Fri: 9.00 am - 5.00 pm; Tues 9.30 - 5.00 pm Branches: • 481 Peel Street Tamworth • Shop 22, Tamworth Shoppingworld • 73 Maitland Street, Narrabri 2390 • 252 Conadilly Street, Gunnedah 2380 **Available balance:** cleared funds in your Northern Inland account or unused portion of overdraft if applicable. **NAB**: National Australia Bank, We/our/us/Northern Inland: Northern Inland Credit Union Limited, You/your: Member or potential member. Use a Northern Inland corporate cheque instead of having a chequing facility attached to your account. Where a bank cheque is required, arrange a NAB bank cheque through Northern Inland. Refer to the PFS for your account. **Obtaining a corporate cheque**: you can draw only on your account's Available balance by completing a withdrawal form at Corporate cheque: Terms any Northern Inland branch and paying the fee. Funds are immediately withdrawn from your account at the time of drawing, not when presented. Refer to the receiver if legal issues (eg property settlement) are involved as this payment method may not be accepted. Payee details: a cheque must not be made out to a financial institution only. Additional details must be included. For example: "National Australia Bank" (NOT ACCEPTABLE); "National Australian Bank, John Brown and Jane Brown Mortgage account" (ACCEPTABLE). We recommend using extra details if a cheque is made payable to a large organisation. For example: "Country Energy" (NOT ACCEPTABLE); "Country Energy – J&J Brown account 1234567" (ACCEPTABLE). Cancellation of a corporate cheque: to stop a corporate cheque, return it to us or if lost or stolen, sufficient proof from the intended recipient must be provided via the Member to Northern Inland. Cancellation incurs a fee. See: Fees. Corporate cheque clearance: between 5-15 days, depending on the accepting financial institution. **Agency**: we offer a bank cheque service on behalf of NAB. **Use**: a Bank cheque may be required if legal issues (eg property Bank cheque: Terms & conditions settlement) are involved – refer to the receiver. Northern Inland can only issue a corporate cheque. For a bank cheque we arrange a NAB bank cheque on your behalf. To obtain a bank cheque you can draw only on your account's Available balance by completing a withdrawal form at any Northern Inland branch and paying the fee. Funds are immediately withdrawn from your account at the time of drawing, not when presented. **Payee details**: a cheque must not be made out to a financial institution only. Additional details must be included. For example: "National Australia Bank" (NOT ACCEPTABLE); "National Australian Bank, John Brown and Jane Brown Mortgage account" (ACCEPTABLE). Cancellation of a bank cheque: to stop a bank cheque return it to us or if lost or stolen, sufficient proof from the intended recipient must be provided via the Member to us. Northern Inland advises any additional conditions/requirements as imposed by NAB from time to time. Cancellation incurs a fee. See: Fees. Bank cheque clearance: between 5-15 days, depending on the accepting financial institution. We debit your account for any fees and any government or third party charges incurred. Some fees may be rebated. See the PFS for your account and the PFS Fees & Charges/Member Loyalty Program. NAB bank cheque: \$20 (NAB cost of \$12, Northern Inland cost of \$8); Stop payment NAB bank cheque: at cost; Copy of bank cheque: \$15. Northern Inland corporate cheque fee: \$5; Stop payment corporate cheque: \$10; Stop payment on a corporate cheque – if presented: \$40; Copy of corporate cheque: We may change these terms & conditions, interest rate, interest calculation method, interest payment frequency and amount of Variations to interest, fees, charges terms & conditions fee/charge that applies to any of our products/services. If there is a change: a) if the change is one that results in a reduction in your obligations – we will notify you in our next contact with you after the change takes place. For all other changes we will notify you: b) by notice on our website and in our branches or in writing at least 30 days before we introduce a new or increase an existing: fee/charge, interest calculation method or frequency of interest payment; c) by newspaper advertisement (national or local), member newsletter, account statement or by direct written notice of the introduction or change of a government charge payable by you (directly or indirectly), unless the change is publicised by government; d) by notice on our website and in our branches or by newspaper advertisement (national or local), member newsletter, account statement or by direct written notice, no later than the day we change any other term or condition or thing that affects you. You are taken to have been notified on the day which the advertisement is published or the notice displayed or the second day after we have mailed notification to you. For joint accounts we may provide one direct notice addressed to the primary joint Member. To stop a corporate or bank cheque, see: terms & conditions. We may cancel a corporate or bank cheque at any time for security reasons, if you close your Account and if you breach the terms & conditions governing this facility or your Account. If during facility cancellation you draw a corporate or bank cheque, you remain liable for that cheque and any dishonour fees incurred. Refer to PFS for your savings account. Keep your corporate or bank cheque in a secure place. Contact us immediately if you suspect unauthorised access or if a corporate or bank cheque is lost or stolen. General descriptive information referred to in the Customer Owned Banking Code of Practice and other written material mentioned in this PFS is available from us. We comply with the ePayments Code and each relevant provision of the Customer Owned Banking Code which applies to this product. Your confirmation of receipt of this financial product is the cheque. Access to bank or corporate cheques requires a current Northern Inland account and clear available funds. This PFS was prepared on 1 July 2018. Information is up to date at the time of issue. For updates, see ww.nicu.com.au